



GOVERNMENT OF GOA

DEMANDS FOR GRANTS

2026 - 2027

VOLUME - II

MARCH, 2026

Demand No. 29 PUBLIC GRIEVANCES

Abstract of Major Heads, Sub-Major Heads, Minor Heads and Detailed Heads

	Revenue	Capital	Total
Charged	--	--	--
Voted	350.01	--	350.01
Total	350.01	--	350.01

(Rs. in lakhs)

Demand, Major, Sub-Major, Minor and Detailed Heads 1	Actuals	Budget Estimates	Revised Estimates	Budget Estimates
	2024 - 2025	2025 - 2026	2025 - 2026	2026 - 2027
	Total	Total	Total	Total
2	3	4	5	
TOTAL DEMAND 29 (Revenue & Capital) [2070, 2071]	152.71	400.00	400.00	350.01
Total Revenue Expenditure	152.71	400.00	400.00	350.01
2070 Other Administrative Services	144.97	390.00	390.00	338.00
800 Other Expenditure	144.97	390.00	390.00	338.00
01 Department of Public Grievances	141.43	190.00	190.00	187.00
00 - General				
01 Salaries	67.01	95.00	95.00	100.00
02 Wages	1.66	2.00	2.00	2.00
06 Outsourcing of DEOs / Jr. Stenos and Other Services	10.42	12.00	12.00	5.00
07 Outsourcing of Utility Attendants	--	0.50	0.50	10.00
08 Maintenance of I.T. Equipments	--	2.00	2.00	2.00
10 Maintenance of Cars and Other Vehicles	0.42	1.00	1.00	1.00
11 Domestic travel expenses	--	1.00	1.00	1.00
13 Office expenses	45.26	45.50	45.50	40.00
14 Rents, Rates, Taxes	9.44	10.00	10.00	10.00
19 Stationery Expenses	1.12	3.00	3.00	2.50
29 Telephone / Mobile Charges	0.48	1.00	1.00	1.00
34 Scholarship/Stipend	2.77	5.00	5.00	4.00
36 Procurement of I.T. Equipments	0.15	2.50	2.50	3.00
38 Furniture Expenses	--	1.00	1.00	1.00
39 Electricity Charges	2.70	6.00	6.00	2.00
40 Water Charges	--	0.50	0.50	0.50
50 Other charges	--	2.00	2.00	2.00

Demand No. 29 PUBLIC GRIEVANCES

Abstract of Major Heads, Sub-Major Heads, Minor Heads and Detailed Heads

(Rs. in lakhs)

Demand, Major, Sub-Major, Minor and Detailed Heads	Actuals	Budget Estimates	Revised Estimates	Budget Estimates
	2024 - 2025	2025 - 2026	2025 - 2026	2026 - 2027
	Total	Total	Total	Total
1	2	3	4	5
02 CM's Helpline	3.54	200.00	200.00	151.00
00 - General				
06 Outsourcing of DEOs / Jr. Stenos and Other Services	3.54	150.00	150.00	111.00
07 Outsourcing of Utility Attendants	--	1.00	1.00	1.00
08 Maintenance of I.T. Equipments	--	2.00	2.00	2.00
13 Office expenses	--	1.00	1.00	5.00
19 Stationery Expenses	--	1.00	1.00	1.00
29 Telephone / Mobile Charges	--	5.00	5.00	3.00
36 Procurement of I.T. Equipments	--	35.00	35.00	25.00
38 Furniture Expenses	--	1.00	1.00	1.00
39 Electricity Charges	--	2.00	2.00	1.00
50 Other charges	--	2.00	2.00	1.00
2071 Pensions and Other Retirement Benefits	7.74	10.00	10.00	12.01
01 Civil	7.74	10.00	10.00	12.01
117 Government Contribution for Defined Contribution Pension Scheme	7.74	10.00	10.00	12.00
01 Defined Contribution Pension Scheme	7.74	10.00	10.00	12.00
00 - General				
01 Salaries	7.74	10.00	10.00	12.00
121 Government Contribution for Defined Contribution Pension Scheme under Unified Pension Scheme	--	--	--	0.01
01 Defined Contribution Pension Scheme under Unified Pension Scheme	--	--	--	0.01
00 - General				
01 Salaries	--	--	--	0.01